



JOB DESCRIPTION

Skating Carhop

Skating Carhop:

Serves and delivers quality food in a clean, safe, and efficient manner while roller skating so that guests will have an enjoyable experience at the Sonic Drive-In.

Essential Job Duties:

- Ensures that temperature, packaging, appearance, presentation, and service of all menu items meet operational standards.
- Carries and balances a tray weighing up to 25 pounds while roller skating.
- Greets all guests in a polite and friendly manner with a smile.
- Delivers and serves quality food and beverages to guests at each delivery point (cars parked in stalls and patio) in a timely manner while roller skating.
- Displays the importance of placing guests' needs first on a consistent basis.
- Responds to guests requests in a respectful manner. Promptly reports complaints to a member of the drive-in management team.
- Makes accurate change quickly and efficiently.
- Clears trays and trash from guests' cars, patio, Drive-Thru parking lot and property while roller skating.
- Successful completion of assigned Sonic Skating Training Program.

Additional Duties:

- Wears required uniform and appropriate personal protective equipment as outlined in the Sonic Drive-In operations manual.
- Performs other job related duties as assigned or required including, but not limited to, preparing drinks, ice cream menu items or taking guests orders when necessary.

Qualifications & Job Requirements:

Effective communication skills

Basic math and basic reading skills

Ability to roller skate proficiently while balancing and carrying a tray

Ability to roller skate while sweeping

Ability to roller skate while on concrete, tile or wet or dry surfaces

Ability to follow directions

Ability to work irregular hours, nights, weekends and holidays

Complies with all Sonic Drive-In Policies and Procedures, and all health and sanitation laws and regulations

Successfully completes and follows requirements of all STAR certification and other Sonic Drive-In training programs

Successfully participates in and completes assigned Sonic Skating Training Program

Continuous standing while on roller skates

Frequent bending, stooping, lifting, stretching and frequent over-head lifting will be required when staging, preparing or packaging menu items and/or cleaning while on roller skates

Frequent skating in and out of drive-in when delivering food

General knowledge and understanding of the restaurant industry or retail operations preferred, but not required.

Working Environment:

Exposure to extreme temperatures based on variable weather conditions.